

# To Our Valued Clients:

Colorado Valley Veterinary Services is committed to providing the highest quality veterinary care while protecting the health and safety of our clients, employees and members of the community

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*In effort to further prevent spreading of the COVID19 virus and adhere to the recommendations from our local and national authorities, we are currently asking assistance with the following protocols:*

## MODIFIED HOURS Mon-Fri 8am – 5pm

1. The recommendation for the community during this pandemic is to temporarily yet significantly reduce human-to-human contact to reduce spread of the virus. **If you have a fever, cough, or otherwise are not feeling well, please stay home.** You can call, text, or email us to reschedule your pet's appointment.
2. If you have recently traveled – either within the US or internationally-- please do not accompany your pet for veterinary care for at least 2 weeks after your arrival back home.
3. Please, follow the CDC guidelines for everyone's health by frequently washing hands, staying home when sick, and covering coughs and sneezes: <https://www.cdc.gov/coronavirus/2019-ncov>
4. **We are now utilizing the following CURBSIDE SERVICE Protocols:**

When you arrive at the clinic **STAY IN YOUR CAR** and call **979-732-9981** to let us know you are here.

If you are picking something up, we will bring your order to your vehicle and take payment at your vehicle.

If you are here for an appointment or an emergency a staff member will come to your car to verify the reason for the visit and then safely escort your pet into the clinic for treatment. Once your pet has been seen, a staff member will escort your pet back out to you and payment will be taken at your vehicle.

**Stay Well, Dr. Ridlen and Staff**